CURRICULUM VITA

***William Lyons***

***January, 2023***

Associate Director for Community Outreach, Institute of American Civics

Director of Policy Partnerships, Howard Baker School of Public Policy and Public Affairs

Professor Emeritus, Department of Political Science, University of Tennessee

Retired, Chief Policy Officer, Deputy to the Mayor, City of Knoxville

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Knoxville TN 37996

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865-384-5556 (Mobile)

**Education**

Memphis City Schools - Graduate from Memphis Central High School, 1966

Rhodes College - BA (Political Science) 1970

University of Oklahoma MA (Political Science) 1972

University of Oklahoma PHD (Political Science) 1974

**Employment**

Oklahoma State University, Assistant Professor of Political Science (1974-1975)

University of Tennessee, Assistant Professor of Political Science (1975 - 1978)

University of Tennessee, Associate Professor of Political Science (1978 - 1982)

University of Tennessee, Professor of Political Science (1982 - 2003)

University of Tennessee, Director, Social Science Research Institute (1988- 1995)

City of Knoxville, Senior Director of Economic Development (2003 - 2006)

City of Knoxville, Senior Director of Policy Development (2004 - 2006)

City of Knoxville, Senior Director of Communications and Policy Development (2006 - 2011)

City of Knoxville, Deputy to the Mayor, Chief Policy Officer (2011 - 2019)

City of Knoxville, Senior Advisor to the Mayor (2019 - 2020)

**Awards and Honors**

Leadership Tennessee, graduate – class of 2018

Leadership Knoxville, graduate - class of 2003

Citation for Extraordinary Community Service, University of Tennessee, 2002

Accenture Peer Awards, Outstanding Faculty Mentor, University of Tennessee, 2001

Chancellor’s Citation for Public Service, University of Tennessee, 1994

College of Liberal Arts Public Service Award, University of Tennessee, 1993

**Administration and University Committee Service - University of Tennessee:**

Coordinator, UT State Legislative Internship Program, 2001 - 2003

UT – City of Knoxville - Coordinating Committee, 2002-2020

UT Faculty Senate Legislative Committee, 2002 - 2004

UT College or Arts and Sciences Promotion and Tenure Committee, 2002 - 2004

University of Tennessee Faculty Senate, 2001 - 2004

University of Tennessee Board of Regents Committee on Public Service, 1990-1994

Steering Committee, University of Tennessee Center for Literacy Studies, 1991 - 1995

University of Tennessee Institutional Assessment Committee, 1987-

Graduate Council, 1987-1990 (Appeals Committee)

Committee to consider Social Science Research Institute, 1986

Core Team Member, Chancellor’s Project to Develop “American Trivia Challenge” (Tennessee Edition) for Tennessee Homecoming - 1986

University Software Acquisition Committee, 1985 -1989

Urban Studies Committee, 1977-82

**Articles:**

William Lyons, “The 2002 Elections in Tennessee,” **SouthNow,** The Center for the Study of the American South Chapel Hill, NC, 2002

John M. Scheb II and William Lyons, “Judicial Behavior and Public Opinion: Popular Expectations Regarding the Factors that Influence Supreme Court Decisions, **Political Behavior**, June, 2001

John M. Scheb II and William Lyons, “The Myth of Legality and Popular Support for the Supreme Court,” **Social Science Quarterly**, December 2000.

William Lyons and John M. Scheb II, “Ideological Structure in the 1996 Presidential Campaign: Community and Individual Components,” **Southeastern Political Review**, December, 2000

William Lyons and Robert Alexander, “A Tale of Two Electorates: Generational Replacement and the Decline of Voting in Presidential Elections,” **Journal of Politics**, November, 2000

John M. Scheb II and William Lyons, “Diffuse Support, “Specific Support and Attentiveness: Components of the Public’s Assessment of the Supreme Court,” **Southeastern Political Review**, December 1999

William Lyons and John M. Scheb II, “Early Voting and the Timing of the Vote: Unanticipated Consequences of Electoral Reform,” **State and Local Government Review**, Spring, 1999.

William Lyons and John M. Scheb II, “Managed Care and Medicaid Reform: The Impact of TennCare.” **Journal of Health Care for the Underinsured and Underserved** (Vol 10, #3, 1999)

William Lyons and Lisa Zanetti, “The Uninsured in the Context on an Experimental Approach to Health Care Reform,” **American Journal of Health Behavior** March/ April, 1999

John M. Scheb II and William Lyons, “The Public Perception of the Supreme Court in the 1990’s, **Judicature**, November 1998, reprinted in Elliot Slotnick, Ed., *Readings in Judicial Politics* 2nd edition (American Judicature Society, 1999).

William Lyons and John M. Scheb II, “Saying ‘No’ One More Time: The Rejection of Consolidated Government in Knox County, Tennessee” **State and Local Government Review** Spring, 1998.

William Lyons, “Beyond Agreement and Disagreement: The Inappropriate Use of Likert Items in the Applied Research Culture” **International Journal of Social Research Methodology**, Vol #1, 1998.

William Lyons, John Scheb II, and Grant Neeley, “Using a CD-ROM Based Random Digit Dialing Sample for Statewide Telephone Surveys: Results of a Recent Experiment,” **Marketing News, April** 13, 1998.

John M. Scheb II, William Lyons, and Grant Neeley, “Trends in Tennessee Public Opinion,” in John Vile and Mark Byrnes (eds), **Tennessee Government and Politics: Democracy in the Volunteer State**. Vanderbilt University Press, 1998

William Fox and William Lyons, “Health Care and TennCare: A Survey of Tennesseans, **The Columbia Center for Medicaid and the Uninsured,**August, 1996.

John M. Scheb II and William Lyons, “Public Holds U.S. Supreme Court in High Regard,” **Judicature**, March 1994.

David Folz, Linda Gaddis, William Lyons, and John M. Scheb II, “Saturn Comes to Tennessee: Citizen Perceptions of Public Impacts, **Social Science Quarterly**, March 1994.

Michael Gant and William Lyons “Democratic Theory, Non-Voting, and Public Policy: The 1972-1988 Presidential Elections,” **American Politics Quarterly**, 1993.

William Lyons and John M. Scheb II, “Ideology and Candidate Evaluation in the 1984 and 1988 Presidential Elections” **Journal of Politics**, May 1992.

Patricia Freeman and William Lyons, “Female Legislators: Is There a New Type of Woman in Office?” in Gary Moncrief and Joel Thompson (eds). **Changing Patterns in State Legislative Careers**, University of Michigan Press 1992.

William Lyons and John M. Scheb II, “Liberal-Conservative Self-Identification, Attitude Constraint, and Candidate Evaluation in the 1988 Election,” **Southeastern Political Review**, June, 1991.

Patricia Freeman and William Lyons, “Legislators’ Perceptions of Women in State Legislatures, **Women and Politics**, 1990.

William Lyons, Patra Rule, and Don Scroggins, “The Mentor in Graduate Education,” **Research in Higher Education**, March 1990 (3).

Linda Phillips and William Lyons, “The Evaluation of Library Services Using Factor Analysis,” **College and Research Libraries**, September 1990.

Patricia Freeman, Michael Fitzgerald and William Lyons, “Legislative Response to the Hazardous Waste Challenge,” **Social Science Journal**, Volume 6, Number 4, 1989

Michael Fitzgerald, William Lyons, and Patricia Freeman, “Resurrecting the Territorial Dimension of Politics: Public Opinion and Intergovernmental Responsibility for Hazardous Waste Management,” in Shymal Majundar (ed.) **Management of Hazardous Materials and Waste**, Penn State University Press, 1988

William Lyons and Michael Fitzgerald, “Measurement and Theory in Urban Policy Research: A Reply,” **Social Science Quarterly**, September 1987.

William Lyons, Michael Fitzgerald, and Amy McCabe, “Public Opinion and the Legislative Response to the Hazardous Waste Challenge,” **Forum for Applied Research in Public Policy,** Fall, 1987

William Lyons and Michael Fitzgerald, “Intergovernmental Aid and Ratio Measurement,” **Social Science Quarterly**, September, 1987

Michael R. Fitzgerald, William Lyons, and Skip Cory “From Administration to Oversight: Privatization and its Aftermath in a Southern City” in Richard Hula (editor) **Market Based Public Policy** Macmillan, 1987.

David Folz and William Lyons, “The Measurement of Municipal Service Quality and Productivity,” **Public Productivity Review**, Winter 1986

Michael R. Fitzgerald and William Lyons, “The Promise and Performance of Privatization: The Knoxville Experience,” **Policy Studies Review,** February 1986.

William Lyons and Michael Fitzgerald, “The City as Purchasing Agent: Privatization and the Urban Polity in America,” in Terry Clark (ed), **Research in Urban Policy**, Vol 2, JAI Press, 1986

Anne Hopkins, William Lyons, and Steve Metcalf, “The Presidential Election in Tennessee,” in Steed, Morland, and Baker (eds), **The 1984 Presidential Election in the South**, Praeger, New York, 1986.

Kent Van Liere and William Lyons, “Measuring Perceived Program Quality,” in **Performance Funding: An Institutional Perspective**, National Center for Higher Education Management Systems, 1986.

William Lyons, “Urban Politics and Fiscal Strain,” in Terry Clark (ed), **Research in Urban Policy**, Volume 1, JAI Press, 1985.

William Lyons and Patricia Freeman, “Sunset and the Legislative Process,” **Legislative Studies Quarterly**, February 1984.

Patricia Freeman and William Lyons, “Legislative Evaluation of Social Welfare Policies,” **Journal of Sociology and Social Welfare**, 1983

William Lyons and Larry W. Thomas, “Oversight in State Legislatures: Structural-Attitudinal Interaction,” **American Politics Quarterly**, January, 1982.

William Lyons and Robert Durant, “Assessing the Impact of In-migration on a State Political System,” **Social Science Quarterly**, December 1980.

Russell Smith and William Lyons, “The Impact of Firefighter Unionization on Wages and Benefits in American Cities,” **Public Administration Review**, November/December, 1980

William Lyons and Robert Durant, “Interviewer Costs Associated with the Use of Random Digit Dialing in Large Area Samples,” **Journal of Marketing**, Summer, 1980

Russell Smith and William Lyons, “Public Sector Unionization and Municipal Wages,” in Charles Gilbert and John Carmichael, (eds.), **Employment and Labor Relations Policy**, Lexington Heath, 1980

William Lyons and Larry W. Thomas, “Legislator Attitudes toward the Feasibility of Sunset Legislation, **Midwest Review of Public Administration**, March, 1980.

Anne Hopkins and William Lyons, “Toward a Classification of State Electoral Change: A Note on Tennessee,” **Journal of Politics**, February 1980.

William Lyons and Larry W. Thomas, “Legislative Oversight: Legislative Attitudes and Behavior in Three States,” **Southern Review of Public Administration**, April, 1979.

William Lyons and Russell Smith, “The Impact of State Legislative Reform: A Look at Legislative Efficiency and Turnover,” **State and Local Government Review**, May, 1979.

Michael Fitzgerald and William Lyons, “Measuring School Desegregation: A Cautionary Note,” Political **Methodology**, Winter, 1978.

William Lyons, “Reform and Response in American Cities: Structure and Policy Reconsidered,” **Social Science Quarterly,** June 1978

William Lyons, “Urban Structures and Policy: Reassessing Additive Assumptions of Reform,” **Political Methodology**, Winter 1977

William Lyons and David R. Morgan, “The Impact of Intergovernmental Revenue On City Expenditures: An Analysis Over Time,” **Journal of Politics**, November 1977.

William Lyons, “Non Spurious Correlation in Aggregate Data Analysis: The Case for Indices,” **Southeastern Political Review**, Spring 1977

Russell Smith and William Lyons, “Legislative Reform in the American States,” **State and Local Government Review**, May, 1977.

William Lyons, “Per Capita Index Construction: A Defense,” **American Journal of Political Science**, February 1977.

David R. Morgan, Samuel A. Kirkpatrick, Michael Fitzgerald, and William Lyons, “Direct Democracy and Political Development” Longitudinal Referenda Voting Patterns in an American State,” **Sage Electoral Studies Yearbook**, Vol 3, 1977

David R. Morgan, Samuel A. Kirkpatrick, Michael Fitzgerald, and William Lyons, “Patterns of State Referenda Voting,” Chapter 8 in Kirkpatrick, et al., **The Oklahoma Voter**, University of Oklahoma Press, 1977

Samuel A. Kirkpatrick, William Lyons, and Michael Fitzgerald, “Candidates Parties and Issues in the American Electorate: Two Decades of Change,” **American Politics Quarterly**, July, 1975, reprinted in **Sage Electoral Studies Yearbook**, Vol 3, 1977

William Lyons and David R. Morgan, “Communication: Multilevel Analysis in State Politics: A Re-Examination,” **American Political Science Review**, March 1976.

David R. Morgan and William Lyons, “Industrialization and Affluence Revisited: A Note on the Socio-economic Dimensions of the American States,” **American Journal of Political Science**, May 1975.

Samuel A. Kirkpatrick, David Morgan, and William Lyons, “Municipal Training Needs and Personnel Practices” Implications for Program Planning and Policy-Making,” **Midwest Review of Public Administration,** January 1974.

**Books and Monographs:**

William Lyons and John M. Scheb II, **American Government and Politics** Thompson Publishing Company, 2006 (4th Edition).

John M. Scheb II, andWilliam Lyons, **The 2004 Presidential Election** Atomic Dog Publishing Company, Cincinnati, 2005

William Lyons John M. Scheb II, and Billy Stair, **Tennessee Government and Politics** University of Tennessee Press Knoxville, 2001

William Lyons, John M. Scheb II, and Lilliard Richardson**, American Government: Politics and Political Culture** West Publishing Company, St. Paul, 1995

Terry Clark, William Lyons, and Michael R. Fitzgerald (eds), **Decisions on Urban Dollars: Research in Urban Policy III**, JAI Press, New York, 1989

Steve Rechichar, Michael Fitzgerald, William Lyons, and Skip Cory, **Electoral Triumph and Administrative Trials: Gubernatorial Elections in Tennessee**, Bureau of Public Administration, University of Tennessee, 1986

William Lyons and Larry W. Thomas, **Legislative Oversight: A Three State Study**, Bureau of Public Administration, University of Tennessee, 1978.

Anne Hopkins and William Lyons, **Tennessee Votes**, Bureau of Public Administration, University of Tennessee, 1978 (Compendium of election results and maps from statehood through 1978)

**Testimony and Litigation Research**

Expert Witness and Consultant (Voting Rights, defendant), **Southwest Tennessee African-American Affairs Council v. Sundquist**, U.S. District Court, Western Division of Tennessee 1998,

Expert Witness and Consultant (Annexation, defendant), **State Ex Rel Sullivan County v. City of Kingsport**, Chancery Court, Sullivan County, Tennessee, 1997, 1994

Expert Witness and Consultant (Annexation, defendant), **Grayson v. City of Knoxville**, Chancery Court, Knox County, Tennessee, 1995

Expert Witness and Consultant (Voting Irregularities) Appeal in Tennessee State Senate Primary Election, Tennessee Republican Party, September, 1994

Expert Witness and Consultant (Voting Rights, defendant), **Rural West Tennessee African-American Affairs Council, Inc. et al v. McWherter**, U.S. District Court, Western Division of Tennessee 1998, 1993

Consultant, City of Cincinnati, Ohio (Electoral Forms and Compliance with the Voting Rights Act), 1993

Expert Witness (Age Discrimination Statistics, defendant), **Johnson v. Board of Regents**, U.S. District Court, Eastern Division of Tennessee, 1992

Expert Witness and Research Consultant, City of Memphis (Voting Rights Act, defendant), 1991-1992

Consultant, Shelby County, Tennessee (Voting Rights Act, defendant), 1992

Consultant, City of Clarksville (Voting Rights Act, defendant), 1990

Expert Witness and Research Consultant, **Brown et. al. v. Chattanooga**  (Voting Rights Act, defendant), U.S. District Court, Eastern Division of Tennessee, 1990,1989

Expert Witness (Employment Discrimination Statistics, defendant), **Pavarandeh v. Goins**, U.S. District Court, Eastern District of Tennessee, 1989

Expert Witness (Age Discrimination Statistics, plaintiff), **Baylor v. Kingsport**, U.S. District Court, Eastern District of Tennessee, July 6, 1978

**Book Reviews:**

William Lyons, review of Warren Miller, **Without Consent: Mass-Elite Linkages to Presidential Politics,** Lexington, University of Kentucky Press, 1988, and Denise A. Baer and Michael Bositis, **Elite Cadres and Party Coalitions: Representing the Public in Party Politics,** New York: Greenwood, 1988, in **American Political Science Review**, September 1990, 1007-1008.

William Lyons, review of Kevin Phillips, **Boiling Point: Democrats, Republicans, and the Decline of Middle Class Prosperity,** in **Forum for Applied Research in Public Policy**, Fall, 1993.

**Research Reports**

William Fox and William Lyons, “Tennesseans’ Attitudes Toward Learning and the Workplace,” Tennessee Department of Education, 1998

William Fox and William Lyons, “A Survey to Determine Insurance Status of Tennesseans, Tennessee Department of Finance and Administration 1999,1998,1997,1996,1995,1994, 1993

William Lyons and John M. Scheb II,  **“**Evaluation of the TAP/CAP Program,” U.S. Department of Labor,Social Science Research Institute, University of Tennessee, 1992

William Lyons, John M. Scheb II, and Linda Gaddis, “The Saturn Plant and Its Impact on the Community,”Social Science Research Institute, University of Tennessee, 1991

William Lyons and Linda Phillips, “Faculty Attitudes Toward the UTK Library System,” Office of Institutional Research, University of Tennessee, Knoxville, 1987

William Lyons, “The University of Tennessee’s Image Among Tennessee High School Seniors,” Office of Institutional Research, University of Tennessee, Knoxville, 1987

William Lyons, “City of Knoxville Citizen Survey,” City of Knoxville Annual Budget, Knoxville, 1993, 1992, 1991, 1990, 1989, 1988, 1987, 1986

William Lyons, “Final Report: Retention Survey,” Learning Research Center, University of Tennessee, Knoxville, Yearly, 1985-1989

William Lyons, “Final Report: Survey of Graduates,” Learning Research Center, University of Tennessee, Knoxville, 1988, 1984

David Welborn, William Lyons, and Larry Thomas, “Implementation and Effects of The Federal Government in Sunshine Act,” Administrative Conference of the US, Washington, 1984

**Grants and Contracts – University of Tennessee;**

Co-Principal Investigator, “Patterns of Care and Insurance under TennCare.” Tennessee Department of Finance and Administration as part of Evaluation of TENNCARE program Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 2004 ($135,000) Co-Principal Investigator, “Patterns of Care and Insurance under TennCare.” Tennessee Department of Finance and Administration as part of Evaluation of TENNCARE program Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 2003 ($130,000)

Co-Principal Investigator, “Insurance status of Individuals in Midstate Tennessee Counties, Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 2002 ($58,000)

Co-Principal Investigator, “Patterns of Care and Insurance under TennCare.” Tennessee Department of Finance and Administration as part of Evaluation of TENNCARE program Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 2002 ($130,000)

Co-Principal Investigator, “Patterns of Care and Insurance under TennCare.” Tennessee Department of Finance and Administration as part of Evaluation of TENNCARE program Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 2001 ($130,000)

Research Consultant, “Use of Internet among Tennessee Households with Children.” Tennessee Regulatory Commission, Center for Business and Economic Research, University of Tennessee, 2000

Co-Principal Investigator, “Patterns of Care and Insurance under TennCare.” Tennessee Department of Finance and Administration as part of Evaluation of TENNCARE program Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 2000 ($130,000)

Co-Principal Investigator, “Patterns of Care and Insurance under TennCare. Tennessee Department of Finance and Administration as part of Evaluation of TENNCARE program Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 1999 ($130,000)

Co-Principal Investigator, “Patterns of Care and Insurance under TennCare. Tennessee Department of Finance and Administration as part of Evaluation of TENNCARE program Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 1998 ($130,000)

Co-Principal Investigator, “The Uninsured and Likelihood of Enrollment in TennCare.” Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 1998 ($30,000)

Principal Investigator, “Training Needs for Tennessee City and County Officials, UT Center for Government Training 1998

Principal Investigator, “Tennesseans’ Attitudes Toward Taxation” Tennessee Advisory Commission on Intergovernmental Relations, 1998 ($25,000)

Principal Investigator, “Tennesseans’ Attitudes Toward Learning in the Workplace” Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 1998 ($40,000)

Principal Investigator, “Attitudes of Clients: Tennessee’s Families First Program” Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 1998 ($35,000)

Co-Principal Investigator, “Patterns of Care and Insurance under TennCare. Tennessee Department of Finance and Administration as part of evaluation of TENNCARE program Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 1997 ($130,000)

Co-Principal Investigator, “Patterns of Care and Insurance under TennCare, Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 1996 ($103,000)

Co-Principal Investigator, “Image of Higher Education Among the General Public and Community leaders. Social Science Research Institute, University of Tennessee, 1996 ($3,000)

Principal Investigator, “Patterns of Health Insurance in 13 Middle Tennessee Counties” sponsored under a grant from Columbia-HCA Corporation. Social Science Research Institute, 1996 ($50,000)

Director, The Tennessee Poll, Social Science Research Institute, University of Tennessee, sponsored by Memphis Commercial Appeal, Knoxville News-Sentinel, Chattanooga Times, 1989 - 1995

Co-Principal Investigator, “Attitudes toward Higher Education in Loudon County, Tennessee, sponsored by Roane State Community College, Social Science Research Institute, 1994 ($4,800)

Co-Principal Investigator, “Employment Patterns Under the TAP/CAP Program- US Department of Labor, Social Science Research Center along with Martin Marietta Oak Ridge National Laboratory, University of Tennessee, 1994, ($235,176)

Co-Principal Investigator, “Patterns of Care and Insurance under TennCare, Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 1994-1995 ($79,000)

Co-Principal Investigator, “Communication Patterns within Households Regarding Expenditure Decisions” sponsored by United States Bureau of Labor Statistics, Social Science Research Institute along with Martin Marietta (Oak Ridge National Laboratory, University of Tennessee, 1994 ($45,000)

Co-Principal Investigator, “Patterns of Health Insurance among Tennessee Households Under Medicaid” sponsored by State of Tennessee Department of Finance and Administration as part of implementation of TENNCARE program. Social Science Research Institute and Center for Business and Economic Research, University of Tennessee, 1993 ($110,000)

Co-Principal Investigator, “Citizen Evaluation of Risk Associated with Oak Ridge Reservation” sponsored by State of Tennessee Department of Environmental Epidemiology. Social Science Research Institute and Department of Sociology, University of Tennessee, 1993 ($60,000)

Co-Principal Investigator, “UT Hospital Image in the Community” Social Science Research Institute, University of Tennessee, 1993 ($10,000)

Co-Principal Investigator, “Policy Alternatives for UT Hospital” Social Science Research Institute, University of Tennessee, 1993 ($10,000)

Principal Investigator, “Evaluation of ‘Leadership-Education Knoxville,’ “Social Science Research Institute, University of Tennessee, 1993

Principal Investigator, “Gender and the Workplace at University of Tennessee System Administration” Social Science Research Institute, University of Tennessee, 1993

Principal Investigator, “Gender and the Workplace at University of Tennessee, Knoxville” (Faculty and Staff instruments) Social Science Research Institute, University of Tennessee, 1992-1993

Principal Investigator, “Community Evaluation of the United Way Fundraising Efforts,” Social Science Research Institute, University of Tennessee, 1992 ($6,000)

Co-Principal Investigator, “Development and Test of Tracking and Survey Strategy for TAP/CAP Program- US Department of Labor, Social Science Research Center along with Martin Marietta (Oak Ridge National Laboratory, University of Tennessee, 1991-92 ($105,176)

Principal Investigator, “Survey on Touch-tone Registration, at University of Tennessee,” Social Science Research Institute, University of Tennessee, 1992

Principal Investigator, “Survey of Nontraditional Students at the University of Tennessee, “Social Science Research Institute, University of Tennessee, 1992

Principal Investigator, “Satisfaction with UT Hospital,” Social Science Research Institute, University of Tennessee, 1991

Co-Principal Investigator, “Attitudes Toward Solid Waste Alternatives in Knoxville, Tennessee,” City of Knoxville, Tennessee, Social Science Research Institute, University of Tennessee, 1992 ($6,000)

Co-Principal Investigator, “The Climate for School funding in Roane, County, Tennessee,” Roane County Community Development Council, Social Science Research Institute, University of Tennessee, 1991-92 ($6,000)

Co-Principal Investigator, “The Social and Political Impact of the Saturn Automobile Plant” Saturn Corporation, Social Science Research Institute, University of Tennessee, 1990-91 ($53,130)

Principal Investigator, University of Tennessee Employer Survey, Center for Assessment Research and Development, University of Tennessee, 1989-1991

Principal Investigator, Attitudes Toward Metals Classification, Oak Ridge Nat. Laboratory, 1989

Principal Investigator, United Way Needs Assessment, 1988-1989

Principal Investigator, The Knoxville Poll, KnoxvilleNews-Sentinel, 1991, 1990

Principal Investigator, League of Women Voters Knoxville School Survey, 1990

Co-Principal Investigator, National Political Attitude Survey, Department of Political Science, University of Tennessee, 1988

Principal Investigator, University of Tennessee Alumni Opinion Survey (Center for Assessment Research and Development, 1992, 1990, 1988, 1984

Principal Investigator, University of Tennessee Community Impact Survey, Office of Institutional Research, 1987

Principal Investigator, University of Tennessee Library Survey, Office of Institutional Research, 1987

Principal Investigator, University of Tennessee ROTC attitude survey, Office of Institutional Research, 1987

Principal Investigator, University of Tennessee Retention Survey, Office of Institutional Research, 1985

Principal Investigator, University of Tennessee Image Survey (HS Seniors), Office of Institutional Research, 1986-1987

Principal Investigator, University of Tennessee Graduate Student Survey, Office of Institutional Research 1986 -

Survey Design, Organizational Attitudes: MIS systems, Oak Ridge Nat Lab., 1986- 1987

Co-Principal Investigator, “State Response to the Hazardous Waste Management Challenge,” Energy, Environment and Resources Center, University of Tennessee, 1985-1987 $30,000) National and statewide phone and three - state legislator mail surveys

Principal Investigator, City of Knoxville Annual Citizen Opinion Survey, 1986 - 1997

Principal Investigator, Bristol Chamber of Commerce Community Survey (Personal Interview), 1985

Co-Principal Investigator, “Evaluation of the Federal Government in The Sunshine Act”, Administrative Conference of the United States, 1982-1983 ($28,000) Mail survey of 4000 employees and observers of affected agencies)

Principal Investigator, University of Tennessee Student Opinion Survey (Mail), Learning Research Center, 1983 - (Ongoing) The instrument was cited in the 1984 award for excellence in measurement technology, given to UTK by the National Council on Measurement in Education

Principal Investigator, Tennessee Statewide Public Opinion Survey (Telephone, University of Tennessee, Bureau of Public Administration, February 1978

Principal Investigator, Opinion Survey, Knoxville News Sentinel, 1991,1990,1989,1976

**Public Service / Board Service**

Board Member, Tennessee Historical Commission 2010 -

Board Member, Knoxville Civil Service Merit Board, 2020 –

Board Member, Leadership Knoxville

Member, City of Knoxville African-American and Restoration Task Force

Board Member, Knoxville Urban League, 2004 - 2006

Board Member, Central Business Improvement District, 2004 –

Advisory Board Member, UT Municipal Technical Advisory Service, 2004 -

Board Chair, Knoxville’s Community Development Corporation, 2001 - 2004

Board Member, Knoxville’s Community Development Corporation, 2000 - 2004

Board Member, Knoxville Community Design Center 2003 - 2004

Board Member, Knoxville Civic Resource Center, 2003 - 2004

Board Member, Museum of American Presidents, 2003 -

Speaker, Program for Local Officials, UT Institute for Public Service, 2002 - 2004

Board Chair, Knoxville Economic Ventures, 2001- 2004

Board Member, Clinton Towers Inc., 2000 - 2004

Board Member and Secretary, Knoxville Housing Development Corporation, 2000- 2004

Research Chair, Kids Voting of Tennessee, 1992-1996

Research Committee, Kids Voting USA, 1992-1996

Moderator, Tennessee Forum for Candidates for Governor, 1994

Chair, City of Knoxville Census Task Force, 1990

Speaker Leadership Education Knoxville: Govt. and Participation, 1999, 1998,1995,1994,1992, 1991, 1990 1989, 1988. Chair of Local Government Day, 1998,1994

**Selected Consulting**

Private Survey Research 1975 – Present. Much of this research has been in partnership with Professor John Scheb, University of Tennessee. Clients include cities, counties, numerous private companies, political candidates, public service organizations, and media outlets

Campaign Director, Bill Haslam for Mayor of Knoxville, 2003

Political Analyst, WBIR-TV (NBC) Knoxville, including weekly television report, 1976 - 2003

Speaker, Assessment Workshop, State University System of Minnesota, 1990

Research Consultant, Butte, Montana, Bert Mooney Airport 2004

Research Consultant, Farmington, New Mexico Air Service Consortium, 2004

Research Consultant, Pierre South Dakota Air Service Consortium, 2004

Research Consultant, Everett, Washington Air Service Project, 2004

Research Consultant, East Tennessean for Air Competition, 2003

Research Consultant, Southwest Minnesota Project for Air Service, 2003

Research Consultant, Whittle Communications, 1990, 1989

Consultant, Northern Illinois University, Assessment of Student Attitudes, 1988

Consultant, Kean College, Assessment of Student Attitudes, 1989, 1988

Consultant, Brunswick College, Assessment of Student Attitudes, 1988

Program Participant (Lecture on Survey Research), University of Tennessee Program for State Legislators, October 2, 1987

Research Consultant, Directions Data, Knoxville (Survey Design & Analysis), 1987-1989

Speaker, Workshop on University Assessment Strategies, Knoxville, 1991,1989, 1988

Speaker, Workshop on Assessment in Higher Education, Nashville, March 23, 1987

Program Participant, Leadership Knoxville: 2000, 1995,1988,1986

Lecturer, Federal Management Development Center, 1993,1992, 1989, 1988, 1985

Program Design and Program Participant, Tennessee Government Executive Institute, State of Tennessee, Department of Personnel, 1998, 1993, 1992, 1983

Panelist, Debate for Candidates for U.S Senate, WBIR TV, Knoxville, 1984

Election Night Analyst, WATO Radio, Oak Ridge, August 1978

Speaker, Robert A. Taft Institute of Government, 1984, 1979, 1978

Speaker, Tennessee City Manager Project, Fall, 1978

Consultant and Program Participant, Orientation Program for Policy Development, Memphis City Council, University of Tennessee Institute for Public Service, 1975

Survey Design, HUD Project H-218R, and Evaluation of Metro Technology Transfer, 1975

Election Night Analyst, Oklahoma Public Radio, 1974

Research Consultant, American Political Science Association, State Legislative Service Project, (Oklahoma), 1974

Research Consultant, NBC Election Night Forecast, 1972

Research Consultant, Employee Training and Personnel Practices in Oklahoma, State of Oklahoma, Governor’s Office, 1972

Research Consultant, KTUL (Tulsa), ABC Election Forecast, 1972